

How to Transition Your Social Security Account to Login.gov

July 30, 2024 • By [Dawn Bystry](#), Associate Commissioner, Office of Strategic and Digital Communications

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If you created a Social Security username more than 3 years ago, you will need to transition to a new or existing Login.gov account or use an ID.me account to have continuous access to our online services. We recently announced this news in a [press release](#).

For step-by-step instructions on how to make the transition, watch this [video](#). We also encourage you to visit our [Frequently Asked Questions for Transitioning Your Social Security Username to Login.gov](#).

Beginning June 1, 2024, people who sign in to their personal [my Social Security account](#) with their username are given the option to transition to Login.gov. This blog provides additional information and guidance to help you with problems you may encounter. We're also going to provide answers to some of the questions we've heard.

Who does this affect?

If you created your free and secure [my Social Security account](#) on or after September 18, 2021, no action is necessary because you already have the right setup. If you are among the 46 million people who created an account **before** September 18, 2021 and use your username and password to access Social Security online services today, you will need to create or use an existing account with one of our two Credential Service Providers (CSP) – Login.gov or ID.me.

Is there a deadline?

While you can still use a username and password to sign in to your personal [my Social Security account](#) right now, this option is going away later this year. At that time, you will be required to have a Login.gov or ID.me account if you want to continue to access your personal [my Social Security](#) and our many other convenient online services.

A personal [my Social Security account](#) provides tools for everyone, whether you receive benefits or not. You can use your account to request a replacement Social Security card, check

the status of an application, estimate future benefits, and manage the benefits you already receive. To learn more, visit [What is an Account?](#)

Why are you making this change?

This change will simplify your sign-in experience and better align with federal authentication standards while providing safe and secure access to our online services.

What do I need to do?

To avoid any disruptions in accessing our online services we encourage you to transition your account now by signing in to your [account](#) with your username and password. Our online instructions will guide you through the process of creating or signing in to an existing Login.gov account.

Information about Login.gov and ID.me

Login.gov is your one government account for simple, secure, and private access to participating government agencies. You can use your Login.gov account to access your Social Security benefit information, services, and other information. And you can use that same Login.gov account to manage other government benefits and services. For support, visit the [Login.gov Help Center](#).

ID.me is a single sign-on provider that also meets the U.S. government's online identity proofing and authentication requirements. You can use one ID.me account to access government and private services. For support – [Go to the ID.me Help Center](#).

For more information, visit our [Create an Account](#) page.

Please share this information with friends and family, clients and colleagues, and others who may need it.